

CTI WEB Phonebook

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What is new in version 1.5

- CTI WEB Phonebook supports any WEB browser that allows Java Script

In version 1.1

- Personal Agenda CTI
- Internal Agenda CTI
- Common Agenda CTI
- SSL connections
- Advanced filter
- Events history
- GSM and CTI calls
- Send SMS
- Send e-mail
- Assign 3 CTI extensions per user
- Extension monitoring up to 18 extensions
- Call forward (using CTI link)







EULA

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Licensing

Licence format: LICXXXXXXXXXXXXXXXXX-ABC

CTI WEB Phonebook application is available in 3 variants:

Features	Module A	Module B	Module C
Personal Agenda	X	X	X
Internal Agenda	X	X	X
Common Agenda	X	X	X
SSL		X	X
CTI link			X
Extensions monitoring			X

DEMO version can be used without licence, in this case the application is limited to maximum 1000 contacts that are generated random by the application and the CTI link is simulated internally.

In order to download DEMO CTI WEB Phonebook access below download link:

[DEMO CTI WEB Phonebook](#)

Compatibility

CTI WEB Phonebook application is compatible with:

Browser PC:

- IE
- Chrome
- Safari
- Firefox
- Opera

Mobile phones:

- iOS
- Android
- Symbian
- Blackberry
- Windows

Tablets:

- iOS
- Android
- Blackberry
- Windows

CTI WEB Phonebook application is compatible with follow PBX models:

- NEC SV8100
- NEC SL1000
- NEC SL1100
- Philips IPC100
- Philips IPC500
- NEC SV8300
- NEC SV8500
- Philips iS3000
- Philips 2000IPS

Access the application

In order to start the application access below link:

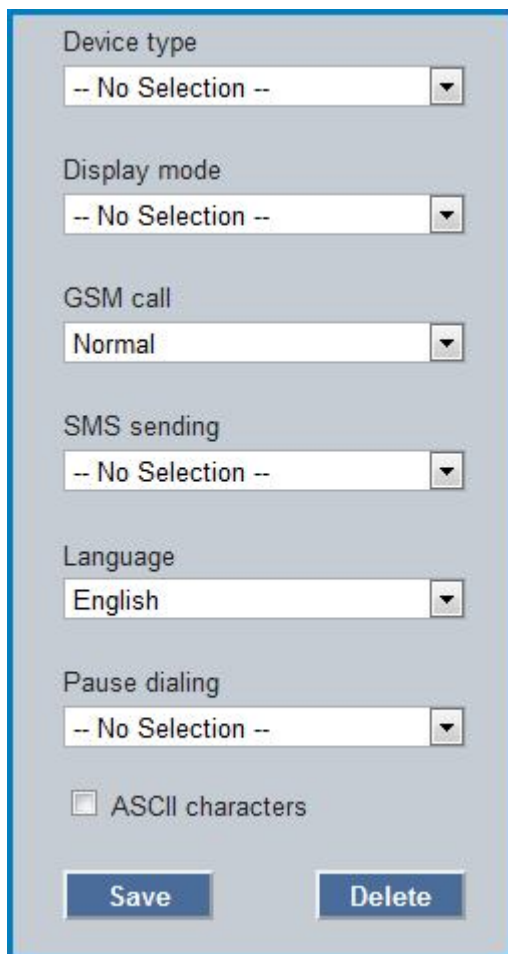
[http://\[Computer IP address CTI WEB Phonebook\]:8080](http://[Computer IP address CTI WEB Phonebook]:8080)

or using SSL

[https://\[Computer IP address CTI WEB Phonebook\]:8090](https://[Computer IP address CTI WEB Phonebook]:8090)

If the browser is not recognized automatically than you have to enroll the device for first time:

[http://\[Computer IP address CTI WEB Phonebook\]:8080/setup](http://[Computer IP address CTI WEB Phonebook]:8080/setup)



The screenshot shows a web-based configuration form for a CTI WEB Phonebook. The form has a light blue background and a blue border. It contains several dropdown menus and a checkbox. The fields are: 'Device type' (set to '-- No Selection --'), 'Display mode' (set to '-- No Selection --'), 'GSM call' (set to 'Normal'), 'SMS sending' (set to '-- No Selection --'), 'Language' (set to 'English'), and 'Pause dialing' (set to '-- No Selection --'). There is also an unchecked checkbox for 'ASCII characters'. At the bottom, there are two buttons: 'Save' and 'Delete'.

Device type - the device used in order to access the application

- iPod
- iPhone
- iPad
- Android Phone
- Android Pad
- Smartphone
- Tablet
- Safari browser
- Chrome browser
- Firefox browser

- Opera browser
- IE browser
- Macintosh
- Other browser

Display type - interface type

- Advanced - using images
- Simple - using only text



GSM call - the action used when try to call using **Phone** icon

- Normal - used the mobile device (like calling using mobile keypad)
- SIP extension - dial using CTI SoftPhone extension
- Mobile extension - dial using CTI MobilePhone extension
- SIP / Mobile extension - dial using CTI SofpPhone / MobilePhone extensions



SMS sending - the action used when try to send message using **SMS** icon

- Normal - used the mobile device (like sending message using mobile keypad)
- SMS server - the SMS are sending using an external application (Basic Dispatcher Messages)

Language - select the language used in browser interface

Dialing pause - select the pause simbol used when dial over automated attendant.

Eg: 0722334455,101 - first dial 0722334455 and after a pause will dial the rest of number, in our case 101 is the extension number from PBX.

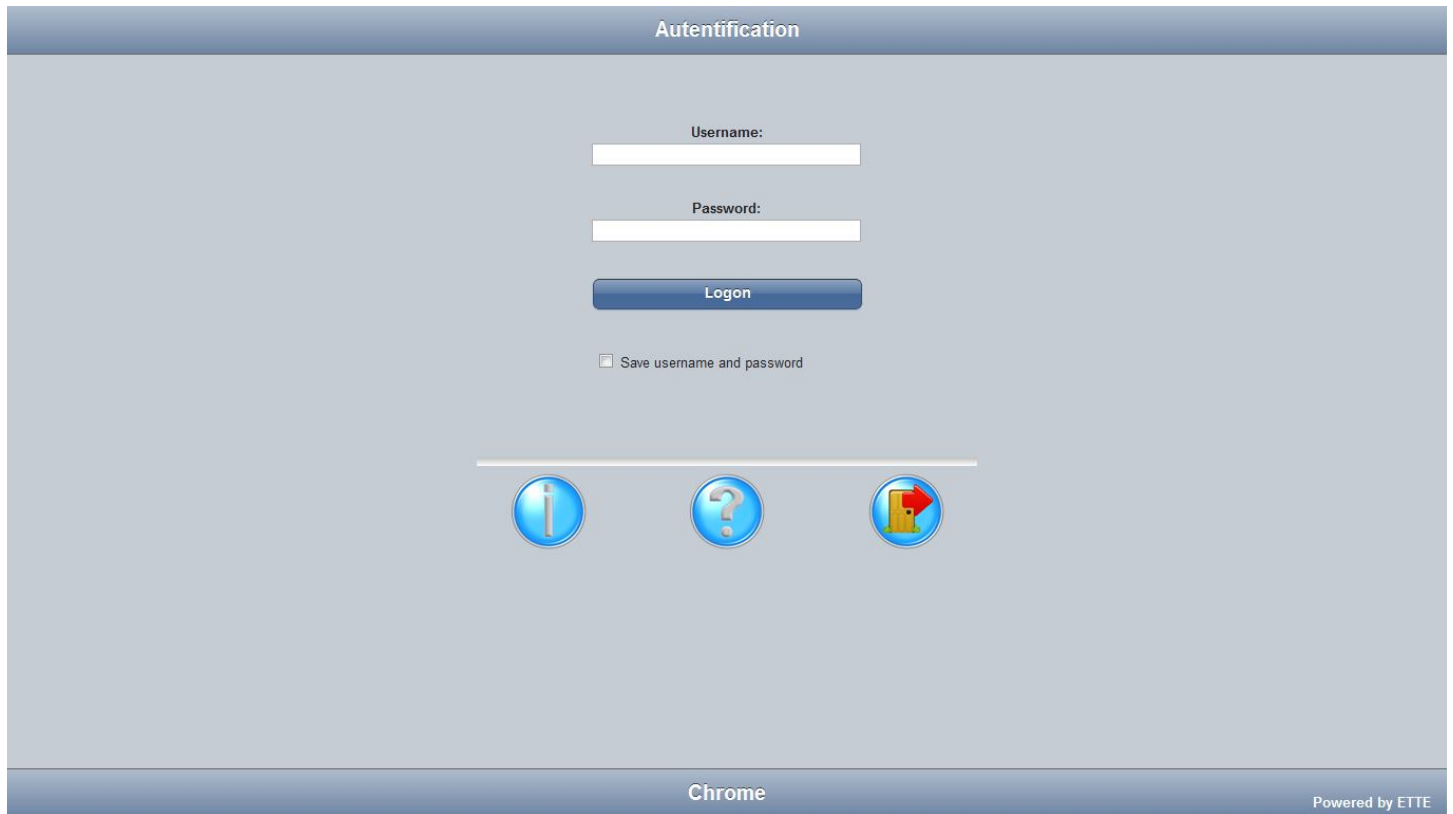
ASCII characters - used for devices that not support UNICODE characters

Save - save all parameters in browser and will use them at the next connection

Delete - delete all parameters saved in browser

Autentification

Authentication:



The screenshot shows a web interface titled "Autentification" (sic) in a blue header bar. The main area is light gray and contains a login form. The form has two input fields: "Username:" and "Password:", each followed by a white text box. Below these is a blue "Logon" button. Under the button is a checkbox labeled "Save username and password". At the bottom of the form area, there is a horizontal line above three circular icons: an information icon (i), a question mark icon (?), and a lock icon with a red arrow pointing right. The footer of the interface is a blue bar with the word "Chrome" on the left and "Powered by ETTE" on the right.

The authentication use the username and password defined using Setup WEB Phonebook.

Save username and password - Save the authentication username and password in the browser.

Desktop

The desktop allows to access all application sections and monitor the extensions allocated.



Include following tools:



3 DSS for extension monitoring, up to 6 extension per DSS



CTI DeskPhone selection



CTI SoftPhone selection



CTI MobilePhone selection

Display monitor:



Phonebooks application:

Personal Agenda - include all personal user contacts

Internal Agenda - include company contacts

Common agenda - include common contacts for all users



Advanced filter: allows contacts filtering using variety criteria



User option: allows to set user parameters used during WEB session



Events history: allows to display last 100 events grouped by categories



Users: allows user administration for Administrator and personal data administration for User



Dial: allows to dial directly from WEB interface



Close session:



Info about application and owner

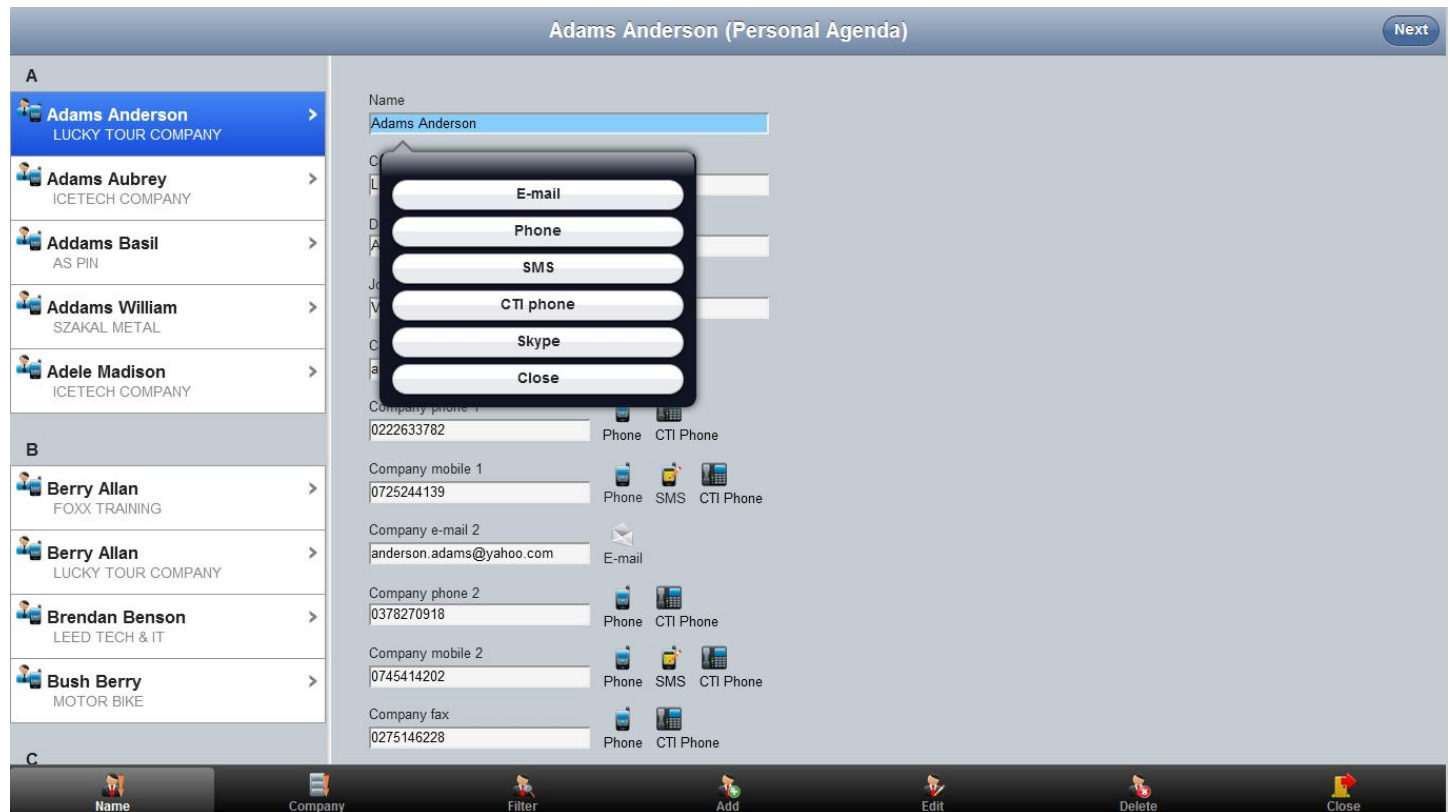


Help section:



Phonebooks

Every phonebook include for contacts following: personal data, 4 e-mail addresses, 4 fix phone numbers, 4 mobile phone numbers, 2 fax numbers, Skype names and note.
In order to scroll the contacts and data use Click + Mouse Up / Mouse Down



User action menu (available on Chrome, Safari, iOS, Android browsers)



GSM dialing



SMS sending



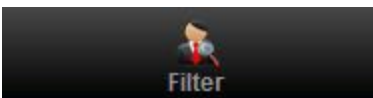
CTI dialing



sort contact by name



sort contacts by company name



filter contacts



add contact



edit contact



delete contact



close phonebook

Advanced filter

Allows to filter the contacts using following criteria: name, company name, department, e-mail, fix phone, mobile phone, fax, Skype, note, private data and phonebook.

Desktop

Advanced filter

Name

Company

Department

E-mail

Desk phone

Mobile phone

Fax

Skype / Note

☒ Include private information

Personal Agenda

Filter

Clear filter

Chrome

Powered by ETTE

Options

Allows to set the parameters used by user during WEB session:

	Extension	Label	Extension	Label
1	101	Extension 101	104	Extension 104
	102	Extension 102	105	Extension 105
	103	Extension 103	106	Extension 106
2	107	Extension 107	110	Extension 110
	108	Extension 108	111	Extension 111
	109	Extension 109	112	Extension 112
3	113	Extension 113	116	Extension 116
	114	Extension 114	117	Extension 117
	115	Extension 115	118	Extension 118

CTI mode active ☒ ON

Mobility mode active ☒ ON

Events history ☒ ON

Extensions monitoring ☒ ON

Simple monitoring ☒ ON

Accept local settings ☒ ON

Refresh time ☒ ON

Session expire time ☒ ON

Settings Save Close

Allows to add up to 18 extension for monitoring

CTI mode active - allows CTI calling

Mobility mode active - allows dialing using CTI mobile extension

Events history - allows to save the events

Extension monitoring - allow to monitor the extensions allocated

Simple monitoring - switch from advanced monitoring (red color - outgoing call, yellow color - incoming call, blue color - internal call) in simple monitoring (red color for all call types)

Accept local settings - allows to used the parameters saved in browser

Refresh time - time in seconds for monitoring refresh

Session expires time - time in minutes for session expire

Display number of contacts - number of contacts displayed on phonebooks (maxim value is 500)

DeskPhone divert - call forward DeskPhone incoming call to specified destination

SoftPhone divert - call forward SoftPhone incoming call to specified destination

MobilePhone divert - call forward MobilePhone incoming call to specified destination

Events history

Allow to select last 100 events group by categories:

- GSM calls
- E-mail
- SMS
- CTI calls
- Facetime calls
- Skype calls

Adams Andy

2012-08-26 21:49:48

0728948067

RUBIO TRADING & CONSULTING

Adams Anderson

2012-08-26 21:49:40

0378270918

LUCKY TOUR COMPANY

Adams Margaret

2012-08-26 20:20:42

0725737222

EDIL ENGINEERING

Name

Adams Andy

Recall

Company

RUBIO TRADING & CONSULTING

Department

Sales

Job title

Vicepresident

Company e-mail 1

andy.adams@gmail.com

E-mail

Company phone 1

0265911627

Phone

CTI Phone

Company mobile 1

0728948067

Phone

SMS

CTI Phone

Company e-mail 2

andy.adams@yahoo.com

E-mail

Company phone 2

0345907327

Phone

CTI Phone

Company mobile 2

0749443054

Phone

SMS

CTI Phone

Company fax

0266074136

Phone

CTI Phone

GSM call

SMS

E-mail

CTI call

Skype

Delete

Close

Users

Set the parameters for authentication and accessing CTI WEB Phonebook application for users

The screenshot displays the 'Adams Stewart' user configuration window. On the left, a list of users is shown, with 'Adams Stewart' selected. The right pane contains the following fields and options:

- User name: Adams Stewart
- Authentication name: [empty field]
- Authentication password: [masked field]
- CTI DeskPhone: 101
- CTI SoftPhone: 102
- CTI MobilePhone: 103
- Access Personal agenda: ☒
- Edit Personal agenda: ☒
- Access Internal agenda: ☒
- Edit Internal agenda: ☒
- Access Common agenda: ☒
- Edit Common agenda: ☒
- Restricted user: ☐
- CTI dialing: ☒
- GSM dialing: ☒
- Username SMS server: user
- Password SMS server:

At the bottom of the window, there are five icons: Users, Add, Edit, Delete, and Close.

User name - full user name

Authentication name and password - used for authentication

CTI DeskPhone - CTI extension used for DeskPhone

CTI SoftPhone - CTI extension used for SoftPhone (SIP extension or propriety SoftPhone)

CTI MobilePhone - CTI extension used for MobilePhone

Access Personal agenda - allows to access Personal agenda

Edit Personal agenda - allow to edit Personal agenda

Access Internal agenda - allows to access Internal agenda

Edit Internal agenda - allow to edit Internal agenda

Access Common agenda - allows to access Common agenda

Edit Common agenda - allow to edit Common agenda

Restricted user - not allow the user to access Advanced Filter, Options, Events History and Users sections

CTI dialing - allow to dial CTI using CTI WEB Phonebook

GSM dialing - allow to dial GSM using CTI WEB Phonebook

Username SMS server and Password SMS server - allows to authenticate on SMS server in order to send SMS messages

Client WEB Phonebook

Allows contacts synchronize from Personal, Internal and Common phonebooks

Download Client WEB Phonebook application:

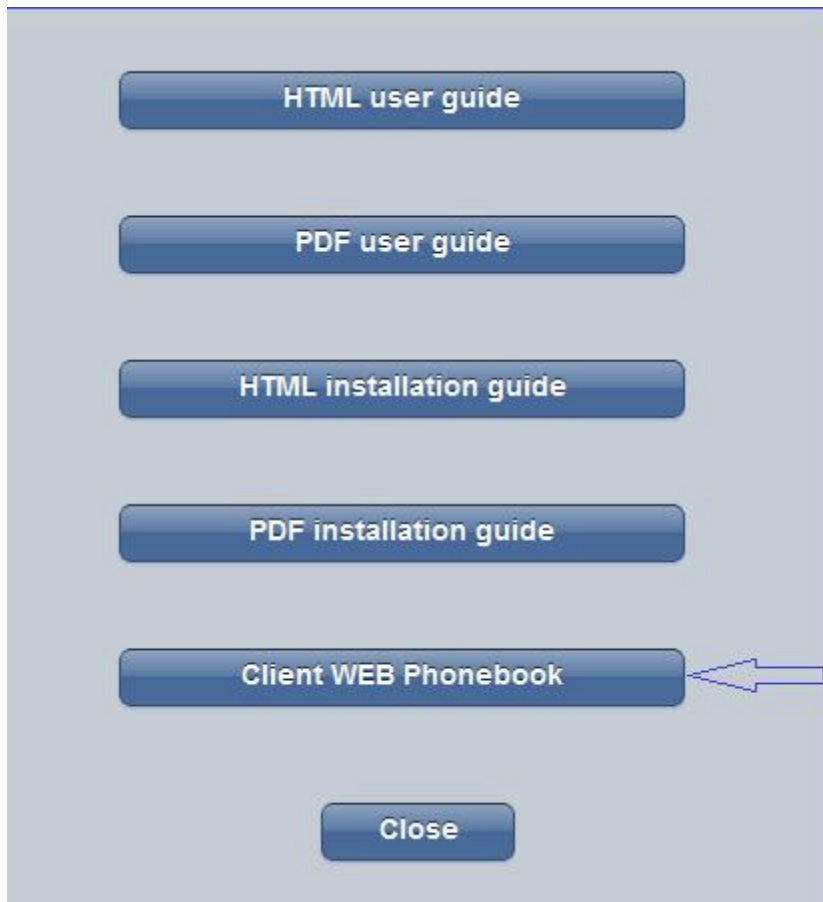
Without SSL connection:

<http://Computer IP address CTI WEB Phonebook:8080/>

With SSL connection:

<https://Computer IP address CTI WEB Phonebook:8090/>

After authentication select help section



Personal agenda

Add / Edit contacts

Add contact
 Edit contact
 Delete contact
 Delete all contacts
 Search contact
 Import contacts
 Export contacts
 Close

Users
All users

Name	Company	Department	Job title
Claudia Lisa	PLASTIC INDUSTRIES	Logistics	Executive Director
Stevenson Olivia	PROTEHNIC MANAGER	Administrative	Sales engineer
Curtis James	BRAVIA TOTAL	Accountancy	Lawyer
Willson Amanda	UOVA NEON BASSANO	Technical	Commercial Director
Harrison Emily	MEDIA MAX	Sales	Lawyer
Morris Ella	EUROSTING	Accountancy	Reporter
Thomas Howard	ROYAL STANDARDS CORPORATION	Technical	Reporter
Suzanne Benson	RUEL ELECTRONIC	Administrative	Economist
Nadina Oliver	SELTRONIX	Technical	Technical Director
Berry Aubrey	PROTEHNIC MANAGER	Technical	Executive Director
Evans Alex	EQUATE	Technical	Technician

Personal agenda

Add / Edit contacts

Add contact
 Edit contact
 Delete contact
 Delete all contacts
 Search contact
 Import contacts
 Export contacts
 Close

Users
User: user

Name	Company	Department	Job title
Johnson Howard	EUROSTING	Management	Economist
Harrison Bailey	SET MARKETING & CONSULT		Vicepresident
Taylor Madison	SZAKAL METAL		Lawyer
Skinner Benjamin	RUEL ELECTRONIC		Vicepresident
Johnson Harrison	SET MARKETING & CONSULT		Sales engineer
Grant Grace	SZAKAL METAL		Sales engineer
Suzanne Andy	EDIL ENGINEERING		Vicepresident
Zenda Caren	FOXX TRAINING		Service engineer
Aguilera Daniel	HAPAX COMPANY		Technical Director
Peterson Bentley	PROTEHNIC MANAGER		President
Stan Barclay	FOX IMPEX		Service engineer
Gilbert Sophie	SZAKAL METAL		Sales engineer
Curtis Anderson	MEDIA MAX		Reporter
Curtis Daniel	WINPACK INDUSTRY		Vicepresident
Heather Amelia	WEST MEDICAL JOB		Technician
Evans Helen	MEDIA MAX		Vicepresident
McBean Blake	RUEL ELECTRONIC		Sales Director
Edison Jack	LEED TECH & IT		Lawyer
McTavish Andy	RUEL ELECTRONIC	Sales	Lawyer

Import contacts

From memory

From file

From VCards

From Outlook

Microsoft Office Outlook
 Microsoft Office Outlook
 Outlook Express
 Google / Apple / Android
 Symbian

Allow to administrate the CTI WEB Phonebook users

Edit user

User

user1

Password

.....

User name

User 1

User type

User

CTI DeskPhone

101

CTI SoftPhone

102

CTI MobilePhone

103

SMS server username

user

SMS server password

....

1

☒ Refresh time

30

☒ Session expire time

50

☐ Display number of contacts

☒ Access personal agenda

☒ Edit personal agenda

☒ Access internal agenda

☒ Edit internal agenda

☒ Access common agenda

☒ Edit common agenda

☐ Restricted user

☒ CTI dialing

☒ GSM dialing

☒ CTI mode active

☒ Mobility mode active

☒ History commands

☒ Extensions monitoring

☒ Simple monitoring

☒ Accept local settings

☐ DeskPhone divert

☐ SoftPhone divert

☐ MobilePhone divert

Extension

Label

110	Extension 110
111	Extension 111
112	Extension 112
113	Extension 113
114	Extension 114
115	Extension 115

Save

Cancel